

Backgrounder

York Central Hospital: Emergency Medicine Program

More than 69,000 people went through the doors of York Central Hospital's Emergency Department last year. This is an almost 10% increase in patients from the previous year. In the summer of 2008, the hospital partially opened the Nick & Rosanne Cortellucci Family Emergency Department. This beautiful new Emergency Department offers: triple the space of our previous Emergency, with spacious treatment areas offering enhanced privacy and confidentiality, shorter wait times, specialized treatment areas and a more welcoming environment for children and the elderly.

York Central Hospital's Emergency Medicine Program offers: urgent and emergent care and is the home for the York Region Domestic Abuse and Sexual Assault (DASA) Care Centre. The Emergency Department is also the entry point for patients from across the region suffering from a stroke that would require quick and appropriate care by the District Stroke Centre. The Department boasts a fast track and rapid treatment zone.

New Colour Zones Help Guide Patients

The new Emergency Department is arranged in colour-coded zones with the more critically ill patients being treated in the Blue and Yellow Zones. The Red Zone is reserved for ambulatory patients, while the Green Zone treats patients with fractures and minor injuries.

The coloured zones were recently introduced to help guide patients and families to the appropriate care area. They are also especially helpful in directing those whose first language may not be English. Coloured arrows on the floor guide patients and families to the corresponding treatment area.

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