

Collection of Personal Health Information

In accordance with the Personal Health Information Protection Act (PHIPA 2004), York Central Hospital collects personal health information about you, directly from you or from the authorized person acting on your behalf. The personal health information that we collect may include, your name, date of birth, current address, health history, records of your visits to York Central Hospital and the care that you receive during those visits. Occasionally, we collect personal health information about you from other sources if we have obtained your consent to do so or if the law permits.

Uses and Disclosures of Personal Health Information

We use and disclose your personal health information to:

- treat and care for you;
- get payment for your treatment and care from OHIP, WSIB, your private insurer etc.;
- plan, administer and manage our internal operations;
- conduct risk management and quality improvement activities such as conducting patient satisfaction surveys;
- teach and compile statistics;
- fundraise to improve our healthcare services and programs;
- comply with legal and regulatory requirements and;
- fulfill other purposes as permitted or required by law.

Your Choices

You may access and correct your personal health records, or withdraw your consent for some of the above uses and disclosures by contacting us (subject to legal exceptions).

Protecting Your Privacy

- We take the necessary steps to protect your personal health information from theft, loss and unauthorized access, copying, modification, use, disclosure and disposal.
- We conduct audits and investigations to monitor and manage our privacy compliance.
- We take steps to ensure that everyone who performs services for us protects your privacy and only uses your personal health information for the purposes to which you have consented.

How to Contact Us

For information about our privacy practices or to raise a concern about the privacy of your personal health information, please contact us at:

Chief Privacy Officer, York Central Hospital
10 Trench St., Richmond Hill, ON L4C 4Z3
B: (905) 883-1212 x7570 Fax (905) 883-2071
Email: privacy@yorkcentral.on.ca

You may also contact the Information & Privacy Commissioner of Ontario if you think we have violated your privacy rights.

Information & Privacy Commissioner of Ontario
2 Bloor St. E. Ste.1400, Toronto, ON M4W 1A8
Tel: (416) 326-3333 Toll Free 1-800-387-0073
Fax: (416) 325-9195 www.ipc.on.ca